

**MAHARASHTRA METRO RAIL CORPORATION LIMITED, NAGPUR**  
**CORRIGENDUM - II**  
**Reply to Pre-Bid Queries**

Date: 03/09/2019

Tender No:  
 Name of work:

N1-HR-04/2019 Dt: 08.08.2019 E-Portal No. 192.  
 Providing Manpower for Support Services in Maha-Metro on outsource basis.

**Replies to bidders**

SN	Clause No.	As per Tender Documents	Query	MAHA-METRO REPLY/AMENDMENT
1	Clause 3.2: MINIMUM ELIGIBILITY CRITERIA	Similar Work Experience: The bidder will be qualified only if they have similar work experience i.e "Providing of qualified & skilled manpower in line of requirement of MAHA-METRO, in all 7 categories (Emolument wise) mentioned in Secion-2 (ITB)" in Metro Projects/ Government departments/ Public Sector/ Municipal Corporations/ Government Educational institutes (submit relevant documentary proof). Bidder should have similar work experience during last 5 years period ending last day of the month previous to the one in which the bids are invited should be either of the following:	All our client base are for PRIVATE SECTOR companies only All of these PRIVATE SECTOR clients of ours are MULTI BILLION dollar Mnc companies In almost all government tender(s) criteria(s), service association with PRIVATE SECTOR companies are considered eligible, these days, hence request to amend the eligibility criteria clause accordingly and allow us to bid for the same tender process accordingly for which we are very serious	<b>Similar Work Experience criteria is modified as under:</b> The bidder will be qualified only if they have similar work experience i.e "Providing of qualified & skilled manpower in line of requirement of MAHA-METRO, in all 7 categories (Emolument wise) mentioned in Secion-2 (ITB)" in Metro Projects/ Government departments/ Public Sector Undertakings/ Municipal Corporations/ Government Educational institutes/ <b>Listed Companies in the stock exchange of India</b> (submit relevant documentary proof). Bidder should have similar work experience during last 5 years period ending last day of the month previous to the one in which the bids are <b>to be submitted</b> should be either of the following:
2			All of our association with our PRIVATE SECTOR client(s) are SERVICE CONTRACT, wherein the VALUE OF ANNUAL CONTRACT is never mentioned in our mutual AGREEMENT/CONTRACT signed and executed with our client(s), however necessary financial certificate/statement of account, validating the annual financial transaction with our client for the last 3(three) financial year(s) shall be provided, which shall also validate your Minimum Eligibility Criteria, for the tender bid, as specified.	In case of private client, documentary proof such as completion certificates from client clearly indicating the nature/scope of work, actual completion cost and actual date of completion for such work should be submitted. Copy of work order, bill of quantities, bill wise details of payment received certified by Chartered Accountant, T.D.S certificates for all the payments received and copy of final/last bill paid by the client shall also be submitted.
3	SECTION:2: INSTRUCTION TO BIDDER: CLAUSE: IX	The Service Provider should have a valid licence from the competent authority under CLRA ACT applicable for State of Maharashtra	1. QUERY: In line of our service extended to our service extended to our private sector based clients for, we have requisite CLRA LICENCE for the states of DELHI/MADHYA PRADESH/WEST BENGAL based on eligibility criteria for the minimum number of manpower required to be deployed as per definition of CLRA ACT. 2. For the state of MAHARASTRA we have requisite LWF registration with updated contribution paid for the same. 3. Please clarify if the same shall suffice?	In case of award of work, the successful bidder has to obtain CLRA License for Maharashtra as per contract conditions.
4	Clause 3.7: OTHER CRITERIA	The Bidder should have valid ISO 9001: 2008 and OHSAS: 18001	1. As per eligibility criteria we are certified under ISO 9001: 2015. 2. OHSAS: 18001 , as per our knowledge is required for Facility Management Services , only. 3. Please clarify if the same shall be required compulsorily for this tender bid process?	<b>Clause 3.7: OTHER CRITERIA is modified as under:</b> The Bidder should have valid ISO 9001: 2008.
5	Clause 3.2: MINIMUM ELIGIBILITY CRITERIA	<b>***Similar Work Experience:</b> The bidder will be qualified only if they have similar work experience i.e "Providing of qualified & skilled manpower in line of requirement of MAHA-METRO, in all 7 categories (Emolument wise) mentioned in Secion-2 (ITB)" in Metro Projects/ Government departments/ Public Sector/ Municipal Corporations/ Government Educational institutes (submit relevant documentary proof).	With reference to Section 3 – Eligibility Criteria; Clause (3.2) Minimum Eligibility Criteria; we request your esteemed Authority to kindly consider <b>similar work experience in Educational Institutes.</b>	Cannot be acceded to.



6		<p>At least One ***similar work experience of outsourcing of service of manpower for a minimum period of one year, in a single contract, with annual receipts, not less than <b>Rs. 7.30 Crore</b> (excluding GST/Service Tax) <b>OR</b></p> <p>At least Two ***similar work experience of outsourcing of service of manpower for a minimum period of one year, in two contracts , with annual receipts, not less than <b>Rs. 9.00 Crore</b> collectively (excluding GST/Service Tax) <b>OR</b></p> <p>At least Three ***similar work experience of outsourcing of service of manpower for a minimum period of one year, in three contracts, with annual receipts, not less than <b>Rs. 11.00 Crore</b> collectively (excluding GST/Service Tax)</p>	<p>2. With reference to Section 3 – Eligibility Criteria; Clause (3.2) Minimum Eligibility Criteria; Sub Clause (a), (b) &amp; (c); we request your esteemed Authority to kindly consider the following;</p> <p><input type="checkbox"/> 'completed works / ongoing works / contract value ' instead of 'with annual receipts' to be read as below; "similar work experience of outsourcing of service of manpower for a minimum period of one year, in a single contract, with completed works / ongoing works / contract value, not less than."</p>	<p><b>Similar Work Experience criteria is modified as under:</b> At least One ***similar work experience of outsourcing of service of manpower for a minimum period of one year, in a single contract, <b>with contract value not less than Rs. 7.30 Crore</b> (excluding GST/Service Tax) <b>OR</b></p> <p>At least Two ***similar work experience of outsourcing of service of manpower for a minimum period of one year, in two contracts , <b>with contract value not less than Rs. 9.00 Crore</b> collectively (excluding GST/Service Tax) <b>OR</b></p> <p>At least Three ***similar work experience of outsourcing of service of manpower for a minimum period of one year, in three contracts, <b>with contract value not less than Rs. 11.00 Crore</b> collectively (excluding GST/Service Tax)</p> <p><b>Note: In case of ongoing works, the value of successfully completed work up to the last day of the month previous to the one in which the bids are to be submitted, i.e. till 31.08.2019, will be considered for evaluation.</b></p>
7	<b>Section 4 – Evaluation Criteria; Clause v</b>	Facilities (infrastructure with qualified and expert manpower) for testing / screening, recruitment and training & skill development of personnel, (Proof of such facilities in terms of Photographs, List of experts engaged by the bidders shall be enclosed with the Technical Bid)	<p>With reference to Tender Document Page No. 23; Section 4 – Evaluation Criteria; Clause v: Please request amendment as below;</p> <p><input type="checkbox"/> 'Facilities (infrastructure with qualified and expert manpower) for testing / screening, recruitment and training &amp; skill development of personnel, (Proof of such facilities in terms of valid license authorized by any State / Central government agency, Photographs, List of experts engaged by the bidders shall be enclosed with the Technical Bid)</p>	<p><b>Section 4 – Evaluation Criteria; Clause V is modified as under:</b> Facilities (infrastructure with qualified and expert manpower) for testing / screening, recruitment and training &amp; skill development of personnel, (Proof of such facilities in terms of <b>copy of valid license authorized by any State / Central government agency</b>, Photographs, List of experts engaged by the bidders shall be enclosed with the Technical Bid)</p>
8	<b>Bid Form-B-1; Clause No. 9</b>	<p>PAN Details :</p> <p>PAN No.</p> <p>Photocopy of PAN</p> <p>Latest Income tax clearance certificate</p>	<p>We request the Authority to kindly consider the clause as – Latest Income Tax clearance certificate OR Latest Audited Balance Sheet</p>	<p><b>Modified as:</b> PAN Details :</p> <p>PAN No.</p> <p>Photocopy of PAN</p>
9	Date & Time of submission and opening of Tender	<p>Online submission up till <b>16.00 Hrs. on 03.09.2019</b> on Maha-Metro's e-tender portal.</p> <p>On <b>03.09.2019 at 16.30 Hours</b> at "<b>Metro House</b>", 28/2, Anand Nagar, Civil lines, Nagpur 440001</p>	<p>We are desirous of participating in the above Tender No. N1HR-4/2019 invited by your esteemed organisation.</p> <p>However, the date of submission of the above tender is 03rd September 2019, which falls on the day next to the long weekend/bank holiday due to Ganesh Festival. Considering the said factor kindly consider and extend the date of this tender.</p> <p>We sincerely request you to extend the last date of submission of this tender further by 10 days.</p>	<p><b>Please refer Corrigendum-1. The date of submission and opening of tender have been revised as under:</b></p> <p>Online submission up till <b>16.00 Hrs. on 13.09.2019</b> on Maha-Metro's e-tender portal.</p> <p>On <b>13.09.2019 at 16.30 Hours</b> at "<b>Metro House</b>", 28/2, Anand Nagar, Civil lines, Nagpur 440001</p>
10	NIT	Tender Cost and EMD	As per government rules the MSME / NSIC certificate holders are exempted from paying fee and EMD to encourage the MSME companies. We would like to know whether MSME / NSIC certificate holders are exempted from paying the fee and EMD.	Cannot be acceded to.



11	BDS Clause 2.30	The successful tenderer will have to deposit a performance security @ 10% (Ten Percent) of the awarded value of the work within 15 days of the receipt of the formal order/LOA before the signing of contract agreement.	Kindly reduce Performance Security to 5 %	Cannot be acceded to.
12	Eligible Tenderers	The tenders for this contract will be considered only from those firms (proprietorship firms, partnership firms, companies, corporations), who meet requisite eligibility criteria prescribed	To limit the liability of risk of project, kindly allow only Private Limited/Limited companies to bid. Proprietorships and partnerships to be banned.	Cannot be acceded to.
13	SECTION-9, FINANCIAL BID	The Service Charge must include contracts administrative charges, overheads other levies, Cess, Taxes along with contractor's profit.	Kindly keep taxes separate as the bidder cannot anticipate its structure beforehand. Hence it should be paid at actual as applicable from time to time.	GST as applicable shall be paid extra.
14	Section 4 – Evaluation Criteria Page 24	<ul style="list-style-type: none"> <li>• <b>Illustration for technical evaluation</b></li> </ul> Examples :- (for reference purpose only not for actual calculation, error may be omitted)		<b>Modified as:</b> <ul style="list-style-type: none"> <li>• <b>Marking Scheme for technical evaluation</b></li> </ul>
15	Section 4 – Evaluation Criteria Page 24	C. Number of years in business in manpower supply (Marks-10) <ol style="list-style-type: none"> <li>1. Above 5 years and up to 10 years (5 marks)</li> <li>2. Above 10 years and up to 15 years (10 marks)</li> <li>3. Above 15 years (15 marks)</li> </ol>		<b>Modified as:</b> C. Number of years in business in manpower supply (Marks-10) <ol style="list-style-type: none"> <li>1. Above 5 years and up to 10 years (<b>4 marks</b>)</li> <li>2. Above 10 years and up to 15 years (<b>7 marks</b>)</li> <li>3. Above 15 years (<b>10 marks</b>)</li> </ol>
16	Section 7 – Form B1 SI No. 9 Page 43	PAN Details :  PAN No.  Photocopy of PAN  Latest Income tax clearance certificate	We request the authority to kindly consider the clause as - Latest Income tax clearance certificate or Latest Audited Balance Sheet	Already replied under point 8 above.



*[Signature]*  
 ED/Procurement  
 Maha-Metro