

SECTION – 3**ELIGIBILITY CRITERIA****3.1 General Descriptions: -**

1. The tenders for this contract will be considered only from bidders who meet requisite eligibility criteria prescribed as under.
2. Bidders shall not have a conflict of interest. The bidders found to have a conflict of interest in this tender process shall be disqualified. Bidders shall be considered to have a conflict of interest, if:
 - (a) Submit more than one tender for the work.
 - (b) If bidders in two different tenders have controlling shareholders in common.
 - (c) If bidders have common partner/s
 - (d) If bidders having any family relation with the any employee of MAHA-Metro.
3. The Tenderer must not have been blacklisted or deregistered by any central/state government department or public sector undertaking of Govt. of India & State Government during last **5 years** and such black listing is not in force on the date of submission of bid.
4. Only Indian firms are eligible to take part in this bidding.

3.2 Minimum Eligibility Criteria: - (Initial Filter)**1. Experience:**

- A. The Bidder must be registered as an entity for providing Mechanized Housekeeping Services/ Security Services/ Manpower Supply for more than five years from the date of NIT. The bidder shall submit any statutory Registration certificate in support of the above.
- B. Bidder should have **similar work experience*** during last 5 years' period (ending the last day of the month previous to which the bids are invited) and should be either of the following:
 - a) **The Bidder must have executed the work of not less than Rs. 32 Crores towards the similar work under One Contract.** The Contract should cover all the Services-Mechanized Housekeeping, Security Services, & Manpower supply services.
Or
 - b) **The Bidder must have executed the work of not less than Rs. 20 Crores each towards the similar work under Two Contracts.** Each of these two contracts must have at least one of the required services and must satisfy all three services collectively i.e. Mechanized Housekeeping, Security Services, & Manpower supply services
Or
 - c) **The Bidder must have executed the work of not less than Rs. 16 Crores each towards the similar work under Three Contracts.** Each of these three contracts must have at least one of the required services and must satisfy all three services collectively i.e. Mechanized Housekeeping, Security Services, & Manpower supply services

***Similar Works Experience:** Experience of Mechanized housekeeping services, security services and manpower supply in Metro System/Government departments/ Govt. autonomous institutes /Public Sector Undertakings /Municipal Corporation within building premises / Government Educational institutes/ Government Hospitals/ Government Institutions.

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Corrigendum-VI: Annexure-1

Note: - Bidder's attention is drawn towards the following while furnishing the experience certificate of Similar Works.

- i. Experience Certificate signed & stamped by Client/Employer with address & contact no's /email ID, clearly indicating the Amount received towards this deployment will only be acceptable.
 - ii. Any Fraudulent /fabricated/forged document related to experience if submitted shall result in rejection of the bidder along with the action of penalizing bidder through debarment or forfeiture of bid security or both.
2. **Senior Leadership/ Management:** Company should have at least one Ex-Commissioned officer of Defense services on its rolls for over a year in the leadership role. In case company doesn't have Ex-Commissioned officer of Defense services at the time of award of work, then bidder will have to submit an undertaking that the personnel will be appointed within 60 (Sixty) days of award of work.
 3. **Financial Criteria:** The bidders will be qualified only if their Audited average annual turnover for last five (05) financial years (FY2020-21, FY2019-20, FY2018-19, FY2017-18 & FY2016-17) is not less than **Rs. 40 Crores (Only Summary sheet of annual turnover Certified by CA, to be enclosed).**
 4. **Registration under Provident Fund:** The bidders will be qualified only if they are registered with **Provident Funds Department.** Bidder has to submit attested copy of the certificate of PF registration.
 5. **ESIC Registration:** The bidders will be qualified only if they are registered with ESIC. Bidder has to submit attested copy of the certificate of registration with **Employee State Insurance Corporation.**
 6. **GST Registration:** - The bidder must have a valid GST registration under the relevant act. Bidder has to submit attested copy (attested by gazette officer) of the certificate of registration.
 7. **PSARA License:** The bidder must be registered under Private Security Agencies (Regulation) Act. (PSARA). If the bidder does not possess a valid PSARA license of Govt. of Maharashtra at the time of bidding, the bidder must submit the undertaking to obtain the same if becomes successful bidder within 90 days from the date of LOA.

SPECIAL NOTES:

1. The Bidder shall submit details of "**Similar Work Experience**" in the **Form given in Section-7** along with documentary proof such as client's certificates as mentioned in **clause no.3.2.1** above.
2. Summary of Financial data for last five audited financial years (FY2020-21, FY2019-20, FY2018-19, FY2017-18 & FY2016-17) has to be submitted by the Bidder and certified by Chartered Accountant with his stamp, signature and UDIN.
3. The Bid submitted by Bidders, who do not qualify the minimum eligibility criteria as stipulated in the clauses Cl. No. 3.2 above, shall not be considered for further Technical & Financial Evaluation and such Bids will be rejected.
4. The Contractor should provide an undertaking that they shall comply with all relevant statutory norms like Minimum wage, Employees' provident fund, Employees State Insurance & Service tax etc.
5. Service Charges (i.e. Overhead and Admin Charges) to be Quoted by bidder against **Man Power Supply** (Sr. No.1). under Section-9 (Financial Bid) must necessarily be more than "Zero percent" (Ref. Circular No. 31/14/1000/2014-GA of Ministry of Commerce & Industry, Govt. of India dated 17th Sep'2014). Violation of this circular shall lead to disqualification of the Bid.

Contractor



SECTION -4**EVALUATION CRITERIA**

An evaluation committee will be constituted by MAHA-Metro to evaluate the Technical proposals. The evaluation will be based on their responsiveness to the Terms of Reference, and will be done by applying the evaluation criteria. A Proposal shall be rejected at this stage if it does not respond to all aspects of the Technical Qualification & Evaluation criteria.

- a) Financial Proposals will remain unopened for those Agencies which fail to meet the minimum technical criteria.
- b) Financial Proposals shall be taken up only with those firm/company who meet the technical criteria.

4.1 Tender Evaluation:

The technical evaluation carries weightage of 70% of Stage-I score & financial evaluation carries weightage of 30% of Stage-II score at final combine scoring of the bidder.

4.1.1 Stage-I: Technical evaluation of Proposals: (Maximum Marks=100), Weightage=70%

On the first stage, the technical proposal will be evaluated on the following criteria. Only those applicants whose technical proposal scores minimum **60 marks** out of **100 Marks** shall be considered for opening of Financial Bid. Maximum marks assigned for different evaluation criteria specified below: -

S. No	Description of Technical Evaluation Criteria	Max Marks
I.	Average annual turnover over from Similar works of "Mechanized Housekeeping, Security and Manpower supply" only during last Three (03) audited financial years (i.e. FY 2020-21, FY 2019-20, FY 2018-19) of the bidding entity Certified by a Chartered Accountant with UDIN This criterion will help in evaluating the Financial stability and capability of the bidder. a. Above Rs. 16.00 Cr to Rs. 20.00 Cr. : 10 marks b. Above Rs. 20.00 Cr to Rs. 32.00 Cr. : 15 marks c. Above Rs. 32.00 Cr. : 20 marks	20
II.	Number of years in business from date of Incorporation Registration Certificate of Incorporation / Statutory Registration / Shop Act License certificate (As the case may be) – Period shall be considered from the date of incorporation/Shop Act Registration of bidding firm/company. This criterion will help in evaluating the stability and experience of the firm in the market. a. 5-10 years: 5 marks b. 10-15 years: 10 marks c. Above 15 years: 15 marks	15
III.	Maximum Number of Manpower on roll in any one month in last 3 Financial Years and current year: 1. Manpower between 500 and 1000: 05 marks 2. Manpower between 1001 and 1500: 10 marks 3. Manpower above 1500: 15 marks In support of the above, the bidder shall submit relevant Paid PF ECR (Electronic Challan cum Return) or Any relevant statutory evidence	15

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Corrigendum-VI: Annexure-1

IV.	Work orders for providing all the services (i.e., Mechanized Housekeeping, Security, Manpower supply) to a single Establishment in last 3 Completed financial years. The value of such work(s) will be evaluated as below: a. 16.00 Cr to 19.99 Cr: 10 marks b. 20.00 Cr to 31.99 Cr: 15 marks c. Above 32.00 Cr: 20 marks	20
V.	Presentation on Methodology and Planning for providing efficient services to be given in front of Maha-Metro Authority, Presentation shall include: 1. Methodology for providing security services (including SOPs for various events)- 06 Marks 2. Methodology for providing FMS- 06 Marks 3. Methodology for providing Ticketing and Customer care services-06 Marks 4. Organization structure, escalation matrix and monitoring procedure for achieving the SLAs- 06 Marks 5. Proposed training to be provided to various manpower- 06 Marks	30

4.1.2 Stage -II. Financial evaluation of proposals: (Maximum Marks = 100)

In the second stage the financial evaluation will be carried out based on, service charges of the Contractor, other charges etc. The authority will determine whether in the financial proposals are complete, unqualified and unconditional. The cost indicated the financial proposals shall be deemed as final and reflecting the total cost of services. Omission or mistake in calculation of obligator payments such as ESI, PF, HRA, and LWF etc. will be disqualified. The Financial Evaluation carries weightage of 30%. Financial score shall be ranked as per the score achieved by them from lowest to highest financial score. Maximum marks

4.2 Illustration for Financial Evaluation:**4.2.1 Financial Evaluation will be done as per following.**

Suppose there are four bidders A, B, C & D they are quoting their financial bid as under: - The bidder may quote cost of different items as per BOQ of Financial Bid (Section-8). During evaluation the **Total Offered Cost** of work shall be considered for evaluation.

S. No.	Name of the Party	Price Quoted by bidder (Grand Total of Annual Quote including all taxes in Rs.)-Financial Bid	Remark
1.	A	X1	
2.	B	X2	Suppose "B" quoted the lowest
3.	C	X3	
4.	D	X4	

Note: - Total Offered Cost shall clearly mention the Cost of manpower, Machinery and consumables separately.

4.2.2 The evaluation of score shall be as under: -

- i. $A = X2/X1 \times 100$
- ii. B = Price quoted by B is the lowest, he will get full 100 mark
- iii. $C = X2/X3 \times 100$
- iv. $D = X2/X4 \times 100$

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4.2.3 Stage-III. Combined Technical and final evaluation:

Final score shall be calculated as under: -

Technical Bid and Financial Bid. FS' = (TS x TW) + (FS x FW)

FS' = Final Score
TS = Technical Score
TW = Technical Weightage (70%)
FS = Financials Score
FW = Financial Weightage (30%)

4.2.4 Weightage for Technical and financial proposals.

Technical Submission Weightage = 0.7
Financial Submission Weightage = 0.3

The Contractor will be finally ranked as per combined final weighted score & the Contractor who will score highest marks, shall be proposed for award of the work.

Contractor



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Corrigendum-VI, Annexure-2

Section - 9 Financial Bid- Revised

Name of Work:

1. Providing services of (a) Mechanized Housekeeping cleaning, (b) Ticketing (TOM/EFO Management), (c) Security Services for a period of two years for Stations of Line-1 (16 Stations), Line-2 (18 Stations) &
2. Providing services of (a) Mechanized Housekeeping Cleaning, (b) Security Services for a period of two years at MIHAN & Hingna Depot, Nagpur &
3. Cleaning & Washing of Rolling Stock (23 Train Sets) for a period of two years.

Tender: N1-O&M-12/2022 dated 24-Jan-2022

PREAMBLE

1	The Bill of quantities consists of Four Annexures as Listed below:
a	Annexure-A: Manpower requirement along with Wage Estimate as per Shop & Establishment Act and other applicable laws payable to the outsourced staff
b	Annexure-B: Supply of Machinery & Equipment at Sites
c	Annexure-C: Chemicals and Consumables for house keeping and Cleaning services at Sites
d	Annexure-D: Manpower requirement at Depot for Housekeeping and Security
2	The Bill of Quantities shall be read in conjunction with the Instructions To Bidders (ITB), Work's Requirement, Scope of Work, Conditions of Contract, Notice Inviting Tender, Annexures and Addendums.
3	Annexure "A" to "D" consists of BOQ items to be executed. The bidder has to quote in Summary sheet of Financial bid against the estimated amount of respective schedules/Annexures and arrive at the final amount of the respective schedules. Each schedule/annexure has to be signed, scanned and duly uploaded in the financial section of e-tender portal of Maha-Metro. The total of Four schedules/Annexures as mentioned above i.e. from "A" to "D" filled up by the bidder in the Summary sheet of Financial bid shall be treated as total price quoted by the bidder for evaluation purpose.
4	If the bidder fails to quote rates against any schedule, quote for that Schedule/Annexure will be treated as "Quoted At-Par".
5	The person authorized to sign on behalf of the bidder shall sign in full with company seal and date at the bottom of all pages of Financial Bid. A scanned copy of the same to be uploaded by the bidder in Financial Bid Section of E-Tender Portal.
6	The Contractor may raise their 'On Account' bills on monthly basis as per the status of work on the last day of the respective month.
7	The quantities given in the " Bill of Quantities" are estimated and provisional and are given to provide a common basis for Bidding. The basis of payment will be the actual quantities of work ordered and carried out, as measured by the Contractor and verified by the Engineer and valued at the rates in the accepted priced "Bill of Quantities", wherever applicable.
8	The bidder should quote his rate only in the Financial Bid/ Price Bid Summary sheet provided in the Commercial/ Price Envelope section of the E-Tender Portal of Maha Metro and nowhere else in the submission.
9	The whole cost of complying with the provisions of the Contract/ scope of work shall be deemed to have been included in the quoted rates. The rates quotes shall also include all administrative expenses and costs including the cost towards Project leader, profits, overheads and expenditure towards other provisions like insurance etc.
10	The manpower specified under SECTION 5 (General scope of work and instructions) of the tender document does not include relievers since the minimum wages considered in the BOQ, are on per day basis and on monthly basis. The bidders should quote their offers in terms of minimum manpower mentioned in the tender document. The payment will be made as per deployed personnel on man-day basis at the accepted rates of the successful bidder.
11	Errors will be corrected by the Employer for any arithmetical errors in computation or summation
12	The Bidder's offer shall be inclusive of all taxes and duties/ charges payable by them, Income Tax and any other statutory taxes to be deducted at source, if any, will be deducted by the Employer in accordance with the Income Tax Act and any other acts in force and in accordance with instructions issued by the Authorities in this regard from time to time.
13	Rate quoted by bidder shall be inclusive of GST as per prevailing rate at the base date (i.e. 28 days prior to the final date of submission of bid). Any changes in rate of GST or any other taxes during the execution of the work shall be adjusted both ways.
14	Service Charges (i.e. Overhead and Admin Charges) to be Quoted by bidder against Man Power Supply (Sr. No.1). under Section-9 (Financial Bid) must necessarily be more than "Zero percent" (Ref. Circular No. 31/14/1000/2014-GA of Ministry of Commerce & Industry, Govt. of India dated 17th Sep'2014). Violation of this circular shall lead to disqualification of the Bid.
15	Employer reserves the right to omit /off load/ partially execute any items in any of the Schedules/Annexures during Contract Period without any liability to either party.

Name of Work:

1. Providing services of (a) Mechanized Housekeeping cleaning, (b) Ticketing (TOM/EFO Management), (c) Security Services for a period of two years for Stations of Line-1 (16 Stations), Line-2 (18 Stations) &
2. Providing services of (a) Mechanized Housekeeping Cleaning, (b) Security Services for a period of two years at MIHAN & Hingna Depot, Nagpur &
3. Cleaning & Washing of Rolling Stock (23 Train Sets) for a period of two years.

Summary sheet of financial bid - Revised

SN	Activity	Price excluding GST	Overhead and Admin Charges % Quoted By Bidder (+ Above), (- Below), (0 At Par)	Total quote including overhaed & admin charges (Rs.) (in Figures)	GST@18% on (E) (Rs.)	Total quote including GST & all applicabe taxes (Rs.) (in Figures)	Total quote including all taxes (Rs.) (in Words)
A	B	C	D	E	F	G = E+F	H
1	Manpower (Breakup as per Annexure-A)	27,23,77,959.93					
2	Machinery (Breakup as per Annexure-B)	2,56,43,853.67					
3	Chemicals (Breakup as per Annexure-C)	72,13,721.28					
4	Train cleaning consumables (Breakup as per Annexure-D)	29,42,116.78					
5	Total (02 Years)	30,81,77,651.66					

Note- 1. The bidder should fill up the rates in this summary sheet along with annexures A to D, duly sign and stamp all the pages, scan the same and duly upload in the fianacial section of the Maha-Metro tender.

2. The manpower specified under SECTION 5 (General scope of work and instructions) of the tender document does not include relievers. The payment will me made as per deployed personnel on man-day basis at the accepted rates of the successful bidder.

3. The cost towards Project leader, FMS staff relievers, profits, overheads and expenditure towards other provisions like tentative misc. items mentioned at clause 20 of specific scope of work, Garbage collection, insurances, etc. must be included in the administrative & overhead charges in annexures A to D.

4. Any discrepancy found between Quoted price in Uploaded document and eTender Portal, quote on the eTender Portal shall prevail and be considered for evaluation



Annexure-A

Financial Bid- Revised

Manpower Breakup

SN	PARTICULARS	Types	BASIC WAGES	DA	GROSS MINIMUM WAGES (Basic+DA)	LEAVE WITH WAGES	PAID NATIONAL HOLIDAYS	Total	EPF	ESIC	MLWF	Bonus	UNIFORM CHARGES	Total Rate/DAY	TOTAL COST / PERSON / PER YEAR	NO. OF MANPOWER	TOTAL COST
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
					6=4+5	(8.21% of 6)	(2.19% of 6)	9=6+7+8	(13% of 9)	(3.25% of 9)	Fix	8.33% of 6	Fix	15=9+10+11+12+13+14	(16)=365*(15)	18=16 x 17	
1	FMS station Supervisor	Skilled	447.40	55.00	502.40	41.25	11.00	554.65	72.10	18.03	0.23	41.85	6.00	692.86	2,52,893.93	4.00	10,11,575.72
2	TOM / EFO Operator	Skilled	447.40	55.00	502.40	41.25	11.00	554.65	72.10	18.03	0.23	41.85	6.00	692.86	2,52,893.93	144.00	3,64,16,725.80
3	Team Leader	Highly Skilled	476.30	55.00	531.30	43.62	11.64	586.56	76.25	19.06	0.23	44.26	6.00	732.36	2,67,310.56	1.00	2,67,310.56
4	Security Guard	Semi-skilled	417.60	55.00	472.60	38.80	10.35	521.75	67.83	16.96	0.23	39.37	6.00	652.13	2,38,028.33	246.00	5,85,54,969.99
5	Team Leader	Highly Skilled	476.30	55.00	531.30	43.62	11.64	586.56	76.25	19.06	0.23	44.26	6.00	732.36	2,67,310.56	1.00	2,67,310.56
6	Housekeeping Staff	Unskilled	385.50	55.00	440.50	36.17	9.65	486.31	63.22	15.81	0.23	36.69	6.00	608.26	2,22,015.39	174.00	3,86,30,678.34
7	Team Leader	Highly Skilled	476.30	55.00	531.30	43.62	11.64	586.56	76.25	19.06	0.23	44.26	6.00	732.36	2,67,310.56	1.00	2,67,310.56
8	Façade cleaning staff	Skilled	447.40	55.00	502.40	41.25	11.00	554.65	72.10	18.03	0.23	41.85	6.00	692.86	2,52,893.93	2.00	5,05,787.86
9	Man Lift Operator	Highly Skilled	476.30	55.00	531.30	43.62	11.64	586.56	76.25	19.06	0.23	44.26	6.00	732.36	2,67,310.56	1.00	2,67,310.56
TOTAL MANPOWER COST (ONE YEAR)																	
TOTAL MANPOWER COST (TWO YEARS)																	
															13,61,88,979.97		
															27,23,77,959.93		



Financial Bid- Revised

Annexure-B

Machineries Breakup

SN	MACHINERY	QTY (No.s)	RENTAL RATE PER month	RENTAL RATE PER DAY	Total Cost for One Year (INR)	REMARKS
1	Single phase cold water high pressure jet cleaner with surface cleaner for splash cleaning	15	2,282.10	76.07	4,16,483.25	
2	Battery powered walk behind automatic scrubber drier	15	11,051.79	368.39	20,16,951.68	
3	Single disc floor scrubbing machine with single speed	15	2,414.50	80.48	4,40,646.25	
4	Wet and Dry vacuum cleaner with remote control filter cleaning system	15	1,536.50	51.22	2,80,411.25	
5	Running escalator scrubber with suction mortar, brushes, leading and trailing cobs	13	15,364.94	512.16	24,30,221.34	
6	Window glass cleaning kit with 20 ft extendable non-metallic telescopic pole.	37	154.74	5.16	69,658.79	
7	Twin bucket wet mopping trolley with wringer	74	373.14	12.44	3,35,950.38	
8	Complete dry mopping system with swivel frame and non-metallic road	74	68.40	2.28	61,582.80	
9	Movable telescopic ladder for cleaning of high rise ceilings, walls, trusses etc. (Aluminium Access Tower)	35	12,950.44	431.68	55,14,729.03	
10	Safety harness kit along with hanging arrangement for cleaning of façade from the top.	35	225.00	7.50	95,812.50	
11	Towable Boom Lift (Man lifter), weight carrying capacity approx 200kg at a working height of range 15 m -20 m	1	95,299.69	3,176.66	11,59,479.56	
TOTAL (ONE YEAR)					1,28,21,926.83	
TOTAL MACHINERIES COST (TWO YEARS)					2,56,43,853.67	



Financial Bid- Revised

Chemicals Cost Breakup

	Type of Cleaning Chemicals	Unit	Per month Requirement	Rate (Rs.)	Cost per month (Rs.)	Cost Per Year (Rs.)
1	Hard surface floor cleaning	Ltr	259	193.26	50,054.34	6,00,652.08
2	Bath Room /Toilets floor cleaning	Ltr	185	222.85	41,227.25	4,94,727.00
3	Disinfectants for Bath room /Toilets	Ltr	111	139.94	15,533.34	1,86,400.08
4	Vertical finishes of different types	Ltr	111	193.26	21,451.86	2,57,422.32
5	Glass surfaces	Ltr	111	259.31	28,783.41	3,45,400.92
6	Steel surfaces	Ltr	37	302.62	11,196.94	1,34,363.28
7	Aluminium surfaces	Ltr	37	193.26	7,150.62	85,807.44
8	Any other type of surfaces	Ltr	37	294.00	10,878.00	1,30,536.00
9	Pest Control	Ltr	259	300.00	77,700.00	9,32,400.00
10	Room Freshener	Ltr	74	197.27	14,597.98	1,75,175.76
11	Odour Diffuser	Ltr	74	197.27	14,597.98	1,75,175.76
12	Sanitizer for COVID 19	Ltr	74	50.00	3,700.00	44,400.00
13	Handwash liquid soap	Ltr	74	50.00	3,700.00	44,400.00
TOTAL					3,00,571.72	36,06,860.64
TOTAL CHEMICALS COST (TWO YEARS)						72,13,721.28

Train cleaning consumables Breakup

Financial Bid- Revised

Annexure-D

S. No.	Activity	Qty reqd for 23 train /month	Unit	Rate	Amount per month	Amount per year	Remark
1	Daily Cleaning Internal						
i	Taski Spiral (F11)/ 3M General Purpose cleaner-P2 (Hard surface floor cleaning)	87	Ltr.	193.26	16,900.18	2,02,802.21	
ii	Taski R3/ 3M Glass Cleaner-P3 (Glass surfaces)	17	Ltr.	259.31	4,535.22	54,422.69	
iii	Taski R2/3M General purpose cleaner-P2	17	Ltr.	193.26	3,380.04	40,560.44	
iv	Gum Remover/Degreaser DE128/ 3M sharp shooter	2	Ltr.	230.00	402.26	4,827.13	
2	Cleaning of Roof						
i	Taski Spiral (F11)/3M General purpose cleaner-P2	12	Ltr.	193.26	2,222.49	26,669.88	
3	Heavy Cleaning Internal						
i	Taski R3/ 3M Glass Cleaner-P3	1	Ltr.	259.31	298.21	3,578.48	
ii	Taski R2/3M General purpose cleaner-P2	9	Ltr.	193.26	1,666.87	20,002.41	
iii	Taski Spiral (F11)/3M General purpose cleaner-P2	12	Ltr.	193.26	2,222.49	26,669.88	
iv	D7 Suma Inox/Glow side	3	Ltr.	302.62	870.03	10,440.39	
v	3M SS Cleaner & polish	1	Ltr.	302.62	174.01	2,088.08	
4	Wax Polishing						
i	3M Foam Polish Pad Glaze Perfect IT	1	No.	400.00	383.33	4,600.00	
5	Heavy Cleaning External						
i	Taski R3/ 3M Glass Cleaner-P3	1	Ltr.	259.31	223.65	2,683.86	
ii	Taski Spiral (F11)/3M General purpose cleaner-P2	12	Ltr.	193.26	2,222.49	26,669.88	
6	Floor polishing (01 coat)						

S. No.	Activity	Qty reqd for 23 train /month	Unit	Rate	Amount per month	Amount per year	Remark
i	Johntec resitol F2J/ 3M R2D2 Polish & Protector	23	Ltr.	1,450.00	33,350.00	4,00,200.00	
ii	Taski Spiral (F11)/3M General purpose cleaner-P2	3	Ltr.	193.26	555.62	6,667.47	
7	DE-128 degreaser for stain & chewing gum removal	3	Ltr.	265.50	708.00	8,496.00	
8	Neutral Detergent for window glass	3	Ltr.	200.00	666.67	8,000.00	
9	3M Abrasive Disc	1	No.	3,500.00	4,666.67	56,000.00	
10	Liquid sucking machine	1	No.	30,000.00	40,000.00	4,80,000.00	
11	25 mm Hose	6	No.	15.00	83.30	999.60	
12	Ethanol or Methanol	3	Ltr.	100.00	266.67	3,200.00	
13	Non-Metal Sponge	11	No.	160.00	1,706.67	20,480.00	
14	Brush or rug made of natural or synthetic fibre	2	No.	50.00	83.33	1,000.00	
15	Soft wiper	2	No.	200.00	333.33	4,000.00	
16	Clean Cloth	13	No.	150.00	2,000.00	24,000.00	
17	Sandpaper	7	No.	200.00	1,333.33	16,000.00	
18	Mop or Mono brush	3	No.	500.00	1,333.33	16,000.00	
TOTAL (ONE YEAR)						14,71,058.39	
TOTAL COST (TWO YEARS)						29,42,116.78	



Clause 23 of section 5 (I)- General Scope of Work

Revised Penalties:

SN	Event	Penalty	Unit
A	Wrong declaration of returns or suppression of facts in Shift Abstract Form or in the System by TOM/EFO staff.	Rs. 1000.00	Per instance
B	Retention of FMS Staff on overtime duty without prior approval of the Maha-Metro	Rs. 500.00	Per Staff
C	Short supply of manpower in each category of service (HK, Security, Ticketing) by 7% to 10% in daily sanctioned strength of staff	Rs. 5000.00	Per day
	Short supply of manpower in each category of service (HK, Security, Ticketing) more than 10% in daily sanctioned strength of staff	Rs. 10000.00	
D	Person entering paid area of the station without valid ticket or card.	Rs. 500.00	Per instance
E	Public complaint is received attributable to misconduct/ misbehaviour of the contractor's personnel, & is assessed as true by Maha-Metro's administration	Rs.1,000.00	Per instance
F	Breach of Conditions stipulated in the contract detected by Maha-Metro officials	Rs.5000.00	Per instance
G	Contractor's staff is not in proper uniform.	Rs.500.00	Per day per person
J	Contractor's staff is without ID card	Rs.200.00	
H	Repetitive lapses are found in the performance of the duty by the Contractor or on any particular incident negatively affecting the working of Maha-Metro	Rs.5000.00	Per instance
I	Contractor fails to perform its duties/functions satisfactory as prescribed by Maha-Metro	Rs.20000	For first instance later on MAHA-Metro's Decision
J	Failure in making payment to FMS Personnel deployed at Maha-Metro before 7th of every month.	Rs.50.00	Per staff per day
K	Poor quality of work i.e. improper cleaning, sanitation.	Up to Rs 500.00 Inspection by SC/Sr.SC/CC	Per instance
		Up to Rs- 2000.00 Inspection by AM/Mgr.	
		Up to Rs-5000.00 Inspection by Dy. HoDs	
		Up to Rs10000.00 Inspection by HoDs	



L	Damage to any of the equipment installed at Station and Depot due to presence of rodent is noticed or any damage to equipment due to rodent takes place	Rs.2,500.00	Per instance
M	Damage, theft, loss, missing of amenity items	Up to Rs.5000/-	For first instance later MAHA-Metro's Decision
N	Involvement of staff in any anti-social activity, Bandh, Strike	Up to Rs.50000/-	Per instance
O	Fails to perform any of the Pest Control activities (fogging, misting/spraying & rodent control) and sanitization as per the schedule described (date etc.), a penalty	Rs. 500.00	Per instance
P	Staff late arrival on duty & early leaving from duty. Repeated case of late arrival on duty & early leaving will invite penalty as per penalty clause (f).	Rs.250	Per staff
Q	Non-compliances of any other provisions of labour Laws, statutory payments etc. pointed out.	Up to Rs 20000.00	Per instance
R	In case disposal of cleaning waste is not done by the contractor at the prescribed Nagpur Municipal Corporation (NMC) site.	Rs. 500.00	Per day per station
S	Spitting, Smoking, alcoholic drinks by FMS staff inside the Metro premises.	Rs. 200.00	Per staff
U	Misuse of mobile phone on duty/Listening music on Mobile/other Devices leading to negligence in duty.	Rs. 100	Per instance



Corrigendum-VI, Annexure-4

The clause "6.9. Termination of the Contract" is replaced with the following:

6.9. Termination of the Contract

6.9.1 if the contractor fails to carry out any obligation under the contract, the Maha Metro may by notice require the contractor to make good the failure and to remedy it within a specified reasonable time.

6.9.2 The contract may be terminated before the contract period owing to the following reasons:

- (a) Deficiency in service
- (b) Substandard /Physically Unfit personnel deployed by the contractor & deployment of inadequate/poor quality equipment, gadgets, vehicle as mentioned in Section-5 (Scope of Work.)
- (c) In case of Cessation of the requirement of work of MAHA-METRO by serving one-month notice.
- (d) Force Majeure, i.e. beyond control of either party.
- (e) Unethical / Illegal/ indiscipline/ Unprofessional behaviour of FMS personnel & if contractor refuse a suitable replacement within 3 days.
- (f) Security is a sensitive and emergency related issue; hence the contract may be provisionally terminated if the contractor enters in to a legal dispute with Maha-Metro in any court of India. Maha-Metro shall reserve the right to avail such services by another agency as per its discretion till the verdict of court is delivered.
- (g) In event of termination of the Contract due to any of the above reasons except S. No. (c) & (d) the Termination shall be effective from the date specified in the Notice of Termination and the performance security shall be forfeited.

Contractor



Corrigendum-VI, Annexure-5

Revised FORM-B3**Average Annual Turnover of the Bidding Agency**

Tender No. and title: _____

Bidder's Name: _____

Annual turnover data (Ref.Section-3, Pt. 3.2.3)		
S. No.	Year	Amount Rs.
	<i>[indicate year]</i>	<i>[insert amount]</i>
	Average Annual Turnover *	

Annual turnover data (For Similar work only) (Ref.Sr. No. 1 of Section-4, Pt. 4.1.1)		
S. No.	Year	Amount Rs.
	<i>[indicate year]</i>	<i>[insert amount]</i>
	Average Annual Turnover from similar works	

Note: -

1. Attach certified copy of summary of balance sheet by Chartered Accountant for each year mentioned above.
2. Turnover should be provided duly certified by Chartered Accountant.

Contractor



MAHARASHTRA METRO RAIL CORPORATION LIMITED
PROVIDING FMS SERVICES TO MAHARASHTRA METRO RAIL CORPORATION LIMITED
Tender No. N1-O&M-12/2022

Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
1	NIT	Online submission up till 16.00 Hrs. on Dt. 16.02.2022 on Maha-Metro, e-tender portal.	Requesting extension for the contract by 15 working days owing to COVID-19 and to understand the scope of work and measuring the actual quantum of work by physical visit to stations.	Any change in Bid Schedule (if any) shall be notified through separate corrigendum on eTender portal of Maha Metro.
2	Section – 3 Eligibility Criteria: Point 3.2 – 1. Experience	A. "The Bidder must be registered as an entity for providing Mechanized Housekeeping Services/ Security Services/ Manpower Supply.....submit any statutory Registration certificate in support of the above"	Request you to please categorically specify which all registration certificates are required in this clause.	In support of this, bidder may enclose any one of the Registration certificate issued under Shop Act/ MSME/ Society Act/ Company Act etc in the name of Bidding Entity. as the case may be, provided the certificate is issued atleast 5 years prior to the date of NIT



Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
3	Section – 3 Eligibility Criteria: Point 3.2 – 1. Experience	<p>B. "The Bidder should have similar work experience* during last 5 years' period (ending the last day of the month previous to which the bids are invited)... a) The Bidder must have received payment of not less than Rs. 32 Crores towards the similar work under One Contract. The Contract should cover all the Services- Mechanized Housekeeping, Security Services, & Manpower supply services. Or c) The Bidder must have received payment of not less than Rs. 16 Crores each towards the similar work under Three Contracts. Each of these three contracts must have at least one of the required services and must satisfy all three services collectively i.e. Mechanized Housekeeping, Security Services, & Manpower supply services".</p> <p>b) The Bidder must have received payment of not less than Rs. 20 Crores each towards the similar work under Two Contracts. Each of these two contracts must have at least one of the required services and must satisfy all three services collectively i.e. Mechanized Housekeeping, Security Services, & Manpower supply services.</p> <p>Evaluation criteria (Section – 4) – Technical Evaluation point no. IV mentions marking as under: "Work orders for providing all the services (i.e., Mechanized Housekeeping, Security, Manpower supply) to a single Establishment in the last 3 Completed financial years. The value of such work(s) will be evaluated as below: a. 16.00 Cr to 19.99 Cr: 10 marks b. 20.00 Cr to 31.99 Cr: 15 marks c. Above 32.00 Cr: 20 marks"</p>	<p>These points mentioned in evaluation criteria & eligibility criteria are contradictory. Example – Eligibility criteria mentions "experience during the last 5 years' period" but evaluation will be done for "work orders in the last 3 completed financial years". Further, in point b) & c) of the Eligibility Criteria, it is mentioned that similar work done under 2 or 3 contracts & each of these must have at least one of the required services and must satisfy all three services collectively. It essentially means that these services are not necessarily provided to a single establishment. Whereas, evaluation criteria mentions evaluation will be done for "all the services (i.e., Mechanized Housekeeping, Security, Manpower supply) to a single Establishment". This clause will benefit only those bidders who provide work orders as mentioned in point a.). Bidders who will provide details as per point b) & c) will not have a level playing field here. Therefore, request you to remove these wordings "all the services (i.e., Mechanized Housekeeping, Security, Manpower supply) to a single Establishment" and reframe the evaluation clause.</p>	<p>Please refer Annex-1 of this Corrigendum for Revised Evaluation Criteria</p>



Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
4	Section - 3 Eligibility Criteria Point 3.2 - 3. Financial Criteria	<p>"The bidders will be qualified only if their Audited average annual turnover for last five (05) financial years (FY2020-21, FY2019-20, FY2018-19, FY2017-18 & FY2016-17) is not less than Rs. 40 Crores (Only Summary sheet of annual turnover Certified by CA, to be Evaluation criteria (Section - 4) - Technical Evaluation point no. 1 mentions marking as under:enclosed)." "Average annual turnover over for last Three (03) audited financial years for FY 2020-21, FY 2019-20 & FY 2018-19 of the bidding entity Certified by chartered accountant with UDIN</p> <p>a. Rs. 16.00 Cr to Rs. 19.99 Cr: 10 marks b. Rs. 20.00 Cr to Rs. 31.99 Cr: 15 marks c. Above Rs. 32.00 Cr: 20 marks"</p>	<p>Eligibility Financial criteria mentions "The bidders will be qualified only if Audited average annual turnover for last five (05) financial years not less than Rs. 40 Crores" whereas technical evaluation mentions "Average annual turnover over for last Three (03)" and provides different slabs which are below Rs.40 crores. These again contradict each other. Hence, request you clarify on the same.</p>	<p>Please refer Annex-1 of this Corrigendum for Revised Evaluation Criteria</p>
5	Section - 3. Eligibility Criteria Point 3.2	<p>3. Senior Leadership/ Management - "Company should have at least one Ex-Commissioned officer of Defense services on its rolls for over a year in the leadership role".</p>	<p>Can you please explain the rationale behind this clause?</p>	<p>This work involves Man Power of various expertise as well as security services which needs proper co-ordination and discipline. Ex-serviceman of the level of commissioned officer required for proper Administration.</p>
6	ITB 1.1 Section 2 26	<p>1. Providing services of (a) Mechanized Housekeeping cleaning, (b) Ticketing (TOM/EFO Management), (c) Security Services for a period of two years for Stations of Line-1 (16 Stations), Line-2 (18 Stations) & 2. Providing services of (a) Mechanized Housekeeping (b) Security Services for a period of two years at MIHAN & Hingna Depot, Nagpur & Cleaning, 3. Cleaning & Washing of Rolling Stock (23 Train Sets) for a period of two years</p>	<p>We would like to mention that, many of the tenders being published now a days have another category named "Attendant", scope of which is much similar to that of required scope in this tender or more or less like the scope of security guard. Also security services come under Guard Board purview. Hence, we humbly request you to please include the experience of providing attendants with similar scope of security services, also along with the other categories.</p>	<p>Tender condition prevails.</p>



Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
7	ITB 4.10 Pg No. 28 (Additional Para) F, g	<p>(f) If the bidding entity is a Proprietorship firm, the proprietor of the firm shall submit a declaration notarized by Notary Public stating that he is the legal owner of the bidding firm & authorized signatory all document. Such declaration shall accompany with PAN Card of proprietor.</p> <p>(g) If the bidding entity is a Partnership firm / Private Limited Company, all the partners shall jointly provide a Power of Attorney in the name of one partner as an authorized signatory. Such declaration shall accompany with copy of DIN numbers of all partners.</p>	<p>To limit the liability of risk of project, kindly allow only Private Limited /Limited companies to bid. Proprietorships and partnerships to be banned and not allowed.</p>	<p>Tender condition prevails.</p>
8	ITB 14.7 i Section 2 Pg. No. 33	<p>Price quoted by the bidder includes GST & all other applicable Taxes, Duties, Levies payables etc. complete</p>	<p>Kindly ask bid exclusive of GST as the bidder cannot anticipate its structure beforehand. Hence it should be paid at actual as applicable from time to time.</p>	<p>Price quoted by the bidders are inclusive of GST at the prevailing rates on the Base date. Any change in GST rate shall be adjusted both ways. Please refer Cl. 14.7 (ii) of BDS (Annex. 2A of bid document)</p>
9	ITB 20.3Section 2	<p>In case of JV / Consortium the power of attorney holder of lead member is authorized to sign all legal documents, bid documents and other enclosures.</p>	<p>This clause contradicts with the earlier clause, "ITB 20.2, (iv), (JV/Consortium Not applicable in this Kindly clarify and amend the sametender)". suitably.</p>	<p>Please refer clause 4.1, ITB JV/Consortium is not allowed to participate in this tender. The contents of the BDS (Annex-2A of bid document) are either supplementation or replacement of contents of ITB.</p>



Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
10	3.2.1 B Section 3 Pg No. 56	Similar Works Experience*: Experience of Mechanized housekeeping services, security services and manpower supply in Metro System/Government departments/ Govt. autonomous institutes /Public Sector Undertakings /Municipal Corporation within building premises / Government Educational institutes/ Government Hospitals/ Government Institutions.	We would like to mention that, many of the tenders being published now a days have another category named "Attendant", scope of which is much similar to that of required scope in this tender or more or less like the scope of security guard. Also, security services come under Guard Board purview. Hence, we humbly request you to please include the experience of providing attendants with similar scope of security services, also along with the other categories.	Tender condition prevails.
11	12 Section 5 Pg No. 61	If required, Contractor may provide one proper seating arrangement per reach/line to its Supervisors/Team leaders/Project leaders for documentation work only. This seating arrangements should be in aesthetic manner aligned with station architecture.	Kindly provide office space free of cost to the successful bidder.	Unfurnished seating space within a Metro Station premises shall be provided by Maha Metro free of cost.
12	25 V Section 5 Pg No. 68	In case of manpower requirement due to additional / modified scope as may be required by Maha-Metro, the Contractor has to supply the manpower and will be paid on rate quoted and accepted for Manpower.	In case of increase or decrease what would be the payment structure? Will the contractor be paid as per the increase or decrease? Kindly clarify. Thus, requesting you to kindly make the payments considering all the price variations and tax revisions, if any, as applicable at that time.	<p>Number of manpower provided in the Scope of the Work and BOQ is tentative. Actual deployment may vary, the payment shall be made as per the actual deployment at the accepted rates.</p> <p>Contractor shall not have any claim over number of Man Power and payments provided in the BOQ / Scope of work.</p> <p>Wages mentioned in BOQ is as per prevailing Minimum wages and allowances, any changes in this by the statutory order shall be adjusted both ways.</p> <p>No Price variation is payable on other services, Machinery and consumables.</p> <p>for details on Taxes, please refer ITB cl. 14.7 of BDS (Annex-2A of bid document)</p>



(Handwritten Signature)

Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
13	5. g Section 5 Pg No. 70	For every Counterfeit or fake currency detected either by MAHA-METRO staff at the time of receiving cash from TOM operator or by the Bank officials at the time of taking over cash, an amount equal to counterfeit or fake currency shall be debited to the Contractor.	The department should provide the necessary machine/ equipment for identifying the fake currency.	Necessary arrangement of equipment and software to identify fake/ counterfeit currency shall be responsibility of the Contractor.
14	Clause No.15 Pg. No. 91	Service level Agreement (SLA) to be Achieved for housekeeping	This is not the aspect to be considered during evaluating quality as this is not in hands of operator. For e.g. If our personnel cleans the floor and next moment somebody passes by, then there will be foot marks again. This is going to happen for the entire day in and out; similar is the case with bird droppings. For this aspect a frequency and time slot should be decided and defined for cleaning and based on completion of frequency, grade should be given. Similarly for other parameters also the completion of frequency should be the criteria for award of grade. Requesting you to kindly consider this and amend suitably.	Tender condition prevails.
15	Clause No. 6.8 c Pg NO. 141	The number of manpower mentioned in financial bid is tentative and as per present requirement. The future requirement may vary up to 100%. Contractor may have to provide an additional group of FMS personnel at the same accepted rate and configuration, if required.	What about cost reimbursement for the same?	<p>Number of manpower provided in the Scope of the Work and BOQ is tentative. Actual deployment may vary, the payment shall be made as per the actual deployment at the accepted rates.</p> <p>Contractor shall not have any claim over number of Man Power and payments provided in the BOQ / Scope of work.</p> <p>Wages mentioned in BOQ is as per prevailing Minimum wages and allowances, any changes in this by the statutory order shall be adjusted both ways.</p> <p>No Price variation is payable on other services, Machinery and consumables.</p> <p>for details on Taxes, please refer ITB cl. 14.7 of BDS (Annex-2A of bid document)</p>



Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
16	SECTION - 9 Note i, ii Pg No. 165	Elements of GST should be shown separately by the Bidder. Any statutory variation in GST will be borne both ways i.e., in case of increase in GST, Maha-Metro will borne the additional difference and in case of decrease in GST, Maha-Metro will be reimbursed the difference.	Kindly keep taxes separate as the bidder cannot anticipate its structure beforehand. Hence, it should be paid at actual as applicable from time to time.	Price quoted by the bidders are inclusive of GST at the prevailing rates on the Base date. Any change in GST rate shall be adjusted both ways. Please refer Cl. 14.7 (ii) of BDS (Annex. 2A of bid document)
17	Clause No. 33 Pg No. 58	The requirement of Security Personnel may increase or decrease during the contract period and the contractor will have to deploy its Security Personnel accordingly without any objection.	In case of increase or decrease what would be the payment structure? Will the contractor be paid as per the increase or decrease? Kindly clarify.	Number of manpower provided in the Scope of the Work and BOQ is tentative. Actual deployment may vary, the payment shall be made as per the actual deployment at the accepted rates. Contractor shall not have any claim over number of Man Power and payments provided in the BOQ / Scope of work. Wages mentioned in BOQ is as per prevailing Minimum wages and allowances, any changes in this by the statutory order shall be adjusted both ways. No Price variation is payable on other services, Machinery and consumables. for details on Taxes, please refer ITB cl. 14.7 of BDS (Annex-2A of bid document)
18	Clause No. 9.e. Pg No. 68	The Machineries and Equipment used should be energy efficient and should draw the current in proportion of the machine capacity. The contractor shall use only energy efficient Machineries and Equipment. Ineffective and low-star rating machines will attract penalty.	Kindly specify who will provide water and electrical equipment.	Contractor shall be permitted to use Water and Electricity free of cost with due permission of the Station Controller. All necessary equipments, tools, consumables etc. shall be responsibility of the Contractor.



NAGPUR METRO

Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
19	Please refer Section - 3, Clause 3.2 (B)	"Minimum Eligibility Criteria" . The contract (One Similar Work) should cover all the Services – Mechanized Housekeeping, Security Services & Manpower Supply Services.	It is suggested that similar work experience from any one of the below categories should be considered: - (i)Mechanized Housekeeping (ii) Security Services (iii) Manpower Supply Services	Tender condition prevails.
20			Requesting extension for the contract by 15 working days owing to COVID-19 and to understand the scope of work and measuring the actual quantum of work by physical visit to stations.	Any change in Bid Schedule (if any) shall be notified through separate corrigendum on eTender portal of Maha Metro.
21			The security deposit percent is taken as 10% in the tender. However, as per the latest govt. notification the percentage of security deposit is continued as 3% till March 2022.	Performance Security Shall be 3% of the awarded cost.As per OM dated 30.12.2021 issued by ministry of Finance, Dept. of Expenditure, Procurement Policy Division, GOI.
22			Request the Blacklisting point to be revised since it is conflicting. Please standardise / fix the clause that no bidder should be blacklisted in last 05 years otherwise blacklisted bidders will be able to participate.	Refer Cl. 3.1.3 of Section 3 (Eligibility Criteria); It is further clarified that only those bidders are eligible, who has not been black listed by any Govt. Department/PSU/Local bodies/ Autonomous Bodies during last 05 (Five) years irrespective of tenure of blacklisting.
23			Request to keep the Admin. Charges ceiling to be between 5 – 8% taking into account the overhead cost involved in the tender.	Tender condition prevails.
24			MSME exemption is provided only for EMD payment, but applies to both cost of tender & EMD payments. Please clarify.	MSME exemption is provided only for EMD payment. Bidder has to submit MSME certificate along with Form B-9 if availed this exemption.
25			The amount of penalties is exorbitant. Request to reduce the same by 30-40% margin.	Refer Annexure-III of this corrigendum



NAGPUR METRO

Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
26			Request to keep stamp duty & registration of contract value as part of the tender final cost before admin charges as this is a financial burden to contractor or reimburse the amount.	The Registration of Contract Agreement is to be done as per Bombay Act No. LX of 1958, The Maharashtra Stamp Act 1958. (Latest revision) Stamp duty to be paid by the Contractor as per the provision of the above act. No Reimbursement shall be done by Maha Metro.
27			Discount is taken part of the Price Bid. Request to remove this clause which will give margin for underperformance of the contract.	Tender condition prevails.
28			Request for 05 years average annual turnover in Evaluation criteria – Point No. 1 as per the Eligibility Criteria.	Please refer Annex-1 of this Corrigendum for Revised Evaluation Criteria
29			Request to amend the FMS Supervisor role and request to remove the selling part from his role.	Can not be acceded to.
30			We are working at multiple sites under one contract. Therefore, to increase the effectiveness of eligibility criteria, request to input the following points: a. The Bidder should have worked at minimum 20 work sites /stations in a single city under a single contract to Metros /Airports / Govt. (Central/ State)/ PSUs with minimum 500 Manpower during the last five financial years and value not less than Rs. 25 crores.	Tender condition prevails.
31	Page No 30 ITB 6.7 (Additional Para) Site Assessment		The Bidder should visit, examine and assess the Site including working conditions and will be deemed to have satisfied himself of the risks and obligations under the Contract. When can we plan the same and what are the formalities to be done.	Bidders may plan site visit as per their convenience under intimation to Maha-Metro prior to the date of submission of Bid. Maha-Metro will provide needful guidance & information at site, if desired.



Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
32	Page No 45 6.5 Insurance		The contractor shall be responsible for taking terminal insurance pertaining to FMS personnel in addition to coverage of ESIC to cater the need of payment of compensation to the FMS personnel during the deployment period & shall submit a copy of the same within 15 days from the issuance of LOA. Whether contractor has to buy separate insurance to cover the third party liability with employer name or vendor group umbrella liability insurance is sufficient for the same, please confirm	The existing clause (Cl. 6.5 of Section-6: Conditions of Contract) of is amended as under: The Contractor has to obtain following Insurances. i) ESIC ii) for employees not covered in ESIC: Group Insurance with Medical and Terminal insurance for Rs 10 Lakhs . iii) Third party insurance for Rs.10 Lakhs.
33	Page No 14020.Medical Examination		Contractor shall submit the medical fitness certificate of the proposed staff from recognized medical doctor before deployment at sites. With respect to Medical Check up, Fitness certificate and other required medical test will be done once in year or once in 6 months please clarify.	B-1 Std. Fitness certificate for Security staff before deployment, and for other staff (i.e. TOM/EFO & Housekeeping) general medical fitness certificate is required once in a year upto completion of contract.
34	Section 9 Annexure D		Train cleaning consumables Breakup UOM not specified	Please refer revised financial bid at Annex-2 of this Corrigendum.
35	Section 9 Annexure A		Manpower requirement along with Wage Estimate as per Shop & Establishment - WC Policy is mandatory	Tender condition prevails.
36	Section 5 I - Point No 6		Door Mats required for station entry, toilets, technical rooms and wherever are required will be part of material supply.	This clause is revised as under. Door mat shall be supplied by Maha-Metro. Contractor has to ensure its cleaning & washing whenever required.
37	Section 5 I - Point No 11		Face mask, Face shields, hand gloves, sanitizers, vaccination etc. will at additional cost if need to be provided to deployed staff	The cost to be borne by contractor. In addition to above, contractor also has to provide and maintain the Bio-matric attendance machines at sites at its own cost.
38	Section 5 I - Point No 12		Place for seating arrangement will be provided by Maha Metro and the same will be provided free of cost or any rental will be charged for the same	Unfurnished seating space within a Metro Station premises shall be provided by Maha Metro free of cost.



Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
39	Section 5 I - Point No 13		Any special cost involved for ID cards	ID cards in approved format of Maha-Metro shall be provided by Contractor at his own cost.
40	Section 5 I - Point No 20		Please specify the parameters for Medical Test	B-1 Std. Fitness certificate for Security staff before deployment, and for other staff (i.e. TOM/EFO & Housekeeping) general medical fitness certificate is required once in a year upto completion of contract.
41	Section 5 II-D-2-2.2-k		Number of total Toilets Male and Female required locationwise	Normally one male and one female toilets bloks are provided on each station. Each of these toilet blocks include 4 nos. urinal pots and 4 nos.of Western Type commods. Also, each station has one toilets block for Divyangjans which includes 1 nos.of Western Type commod. However, bidders are advised to visit the site before submitting his bid. No claims in this regard shall be entertained by Maha-Metro after award of the work.
42	General		Storage space for Chemicals, Tools and machines will be provided by Maha Metro free of cost	Yes
43	General		Toiletris Consumables are not specified.	Please refer clause 21 of Section 5 (Special scope of work) of Bid Document, where estimated annual qty of misc. consumables are mentioned. However, these listed items are tentative and contractor are advised to asses actual requirement during contract period and quote his bid accordingly. No claims in this regard shall be entertained by Maha-Metro after award of the work.



NAGPUR METRO

Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
44	Clause ITB 34.1 Pg no. 41	No Subcontractor is nominated by employer	As per this clause, can the subsidiary company of the same group company can provide the services. The lead company of the group company will enter into the contract.	This clause is self explanatory. Employer does not propose any Sub-Contractor. Further Please refer Clause No. ITB 34.4 (Additional Para) in BDS; Annexure-2A of bid document regarding provision of sub-contracting.
45	Section-3 Clause 3.2 1(a) Pg.No. 55	The bidder must be registered as an entity for providing mechanized housekeeping services/ Security/ man power supply for more than five years from the date of NIT. The bidder shall submit any statutory registration certificate in support of the above	All the mentioned services are provided under one company under different subsidiary company. Hence all the registration documents to be provided or a single registration is required	In support of this, bidder may enclose any one of the Registration certificate issued under Shop Act/ MSME/ Society Act/ Company Act etc in the name of Bidding Entity. as the case may be, provided the certificate is issued atleast 5 years prior to the date of NIT
46	Section-3 Clause 3.2 B Pg. No.55	The bidder must have received payment of not less than rupees 32 crores towards the similar work under one contract. The contract should cover all the services mechanized housekeeping, security services and manpower supply services	Can the experience certificate be provided for the separate services individually	Yes, bidder can submit experience certificate for each service separately provided that the services are performed under One Contract with same Employer. Please refer clause no 3.2 B - (a), (b) & (c) whichever is applicable.
47	Clause No.3 Financial criteria Pg no. 56	The bidder will be qualified only if their audited average annual turnover for last 5 years (FY 2020- 21, FY 2019-20, FY 2018-19, FY 2017-18, FY 2016-17) is not less than rupees 40 crores (only summary sheet of annual turnover certified by CA to be enclosed)	The turnover of the lead company to be submitted or the consolidated turnover certificate to be submitted	Turnover of the bidding entity only is required to be submitted. It is reiterated that no JV/Consortium is permitted to bid for this tender



NAGPUR METRO

Corrigendum - VI

Date: 05-May-2022

S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
48	Clause 4 of Special notes Pg No. 56	The contractor should provide an undertaking that they shall comply with all relevant statutory norms like Minimum wage, Employees Provident Fund, State Insurance and service tax etc.	The statutory mentioned in this clause for undertaking is only minimum wages, EPF, ESIC and GST. Other statutory obligations like Bonus, earned leave, National and festival holidays, gratuity, uniform allowance is not mentioned. Please clarify whether this statutory obligation needs to be paid and APS where the cost of the same should be so shown as BOQ does not have columns to input this cost	Please refer revised financial bid at Annex-2 of this Corrigendum; where allowances are mentioned which are need to be paid by contractor to deployed FMS staff.
49	Clause 4 Pg No. 58	Work order for providing all the services (i.e. Mechanized housekeeping, security, manpower supply) to a single establishment in last three completed financial years. The value of such works will be evaluated as below A. 16.00 CR to 19.99 CR : 10 marks B. 20.00 CR to 31.99 CR : 15 marks C. Above 32.00 CR : 20 marks	Multiple work order which are completed for the same organisation where in we have provided similar services and considered the combined value of those multiple works orders / contracts from a single organisation for evaluation of work value for technical marks. For the request to consider	Tender condition prevails. Refer Annex-1 of this Corrigendum.
50	Page No. 144 Clause no. 6.13A	The successful bidder will have to submit a performance Security @10% of the awarded value of the work within 15 days of the receipt of the formal order /LOA before the signing of contract agreement. The performance security will be furnished in the form of bank guarantee issued by scheduled commercial bank (excluding co-operative banks) having business office in India and drawn in favour of Maharashtra Metro Rail Corporation Ltd. The performance security should remain valid for a period of 180 days beyond the date of completion of all the contractual obligations of the supplier	Due to covid pandemic, as per guidelines of Central Government, Ministry of Finance, procurement, policy Division Office memorandum dated 12th November 2020 (copy attached) all Central as well as most of the state government organisations are giving relaxation/ provisions to bidder for performance bank guarantee at the rate of reduced 3% of the value of contract. Also this relaxation extended up to 31st March 2023. So kindly request your good office to consider the above which will help in this covid pandemic	Performance Security Shall be 3% of the awarded cost As per OM dated 30.12.2021 issued by ministry of Finance, Dept. of Expenditure, Procurement Policy Division, GOI.
51	Page no. 141 Clause number 6.8 b	Any changes in minimum wages after award of work will be compensable both ways i.e. if there is increase in minimum wages then the difference will be paid to the contractor and there is decrease in minimum wages the contractor has to pay difference to Maha- Metro	Since this project is called for two years kindly clarify escalation in minimum wages along with DA is provided. Also clarify is there any escalation provide for machinery and consumable	Clause 6.8 (b) is applicable only for manpower. There will be no price escalation for machineries & consumables during the whole contact period.



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S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
52	Page no. 141 clause no. 6.8(c) Page no. 68 25 note clause no. VIII	The number of Manpower mentioned in financial bid is tentative as per present requirement. The future requirement may vary up to 100% contractor may have to provide an additional group of FMS personal at the same accepted rate and configuration, if required Manpower deployment will be in phase as per requirement of Maha- Metro which will be communicated before 30 days of commencement	With refer to clause regarding deployment kindly clarify quantity variation and deployments schedule for the same	Number of manpower provided in the Scope of the Work and BOQ is tentative. Actual deployment may vary, the payment shall be made as per the actual deployment at the accepted rates. Contractor shall not have any claim over number of Man Power and payments provided in the BOQ. / Scope of work. Wages mentioned in BOQ is as per prevailing Minimum wages and allowances, any changes in this by the statutory order shall be adjusted both ways. No Price variation is payable on other services, Machinery and consumables. for details on Taxes, please refer ITB cl. 14.7 of BDS (Annex-2A of bid document)



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S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
53	Page no.90 class no. 13	Details of minimum machinery to be deployed at 34 stations, 02 dpots and admin buildings	Since all housekeeping machinery as in this tender are very less quantity with respect to number of station kindly request you are good office to allow transportation of Manpower and machinery by metro train for execute the scope of work	<p>1. Maha-Metro shall provide schedule of working of machinaries which will club 2-3 adjacent stations together for one set of cleaning machines. These machines shall be allowed to be transported to nominated stations free of cost by last revenue/non-revenue/testing trains by contractor.</p> <p>2. Clause 13 of section 5 (II)-Specific scope of work- Details of minimum machinaries to be deployed at 34 stations, 02 depots & admin buildings:</p> <p>Sr. no. 7- Twin bucket wet mopping trolley with wringer-Total- 74 nos.</p> <p>Sr. no. 8- Complete dry mopping system with swivel frame and non-metallic rod- Total- 74 nos..</p> <p>3. In addition to this, contractor need to provide a multipurpose portable compact trolley (light weight) per station, depots and metro Bhawan at his own cost to carry all housekeeping equipment, consumables & cleaning agents etc. to ensure systematic movement of housekeeping materials and for aesthetic look.</p>
54	Page no. 79 2.2: specific scope v	Facade cleaning- front of a building that faces into a straight or open space including high rise glass, walls, pillars etc. upto height approx. 15-20 meter.	Since per machinery list provided in tender document only one boom lift consider and frequency of the work is fortnightly. As per tender document there are 34 metro station along with 02 depots and 1 admin building kindly clarify how the work completed fortnightly by using 01 boom lift for location	<p>Maha-Metro shall provide monthly schedule of working of Man lifter which will generally nominate 1 or 2 days per station/location for cleaning. This Man lifter shall be transported from nominated stations by contractor.</p>



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S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
55	Page no. 55 3.2 (b)	The bidder must have received payment of not less than Rs. 32 crores towards a similar work under one contract. The contract should cover all the services- mechanized housekeeping, Security Services, Manpower supply services.	Kindly clarify payment received against ongoing government projects will be considered for evaluation	Yes, subject to the amount of work done received is not less than the provision made under this clause and certificate is issued by employer on its letterhead. Copy of RA/ final bills shall not be considered as a valid certificate.
56			Service Charge : Quoted by bidder against Man Power Supply (Sr. No.1). under Section-9 (Financial Bid) must necessarily be more than "Zero percent : What should be the service charges '0 & Negative Not consider but if bidder quoted 0.999, so it will be consider.	Service charges can not be 'zero' or 'negative' (against manpower supply). If bidder quotes below 1%, that will be treated as 1% for evaluation and award.
57			Exemption : for MSME Holder :	Please refer cl. ITB 19.2 of BDS (Annex. 2A of Bid Document)
58			Security Deposit 10 % against of 3 % :	Performance Security Shall be 3% of the awarded cost As per OM dated 30.12.2021 issued by ministry of Finance, Dept. of Expenditure, Procurement Policy Division, GOI.
59			Manpower supply without weekly off. :	Please refer clause 6.3 (d) of tender.
60			Scope of Materials like Uniform, protective gears, I-D Card, safety and display signage is a part of Contractor or it will be Reimbursed.	The payables towards this tender have been detailed in Section-9 : Financial Bid. No additional payment shall be made beyond that scope.



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S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
61			<p>Extension: The stations, approximately 15-18 stations on Reach 2 & Reach 4 are not yet operational / functional. The tender published by your esteemed authority is for 34 stations on R1, R2, R3 & R4. Hence, taking into account the huge scope of work and to assess or quantify & understand the work, we would like to plan a site survey at all these sites and taking into account the number of stations & quantum of work, we request for an extension of time period for 15-18 working days from the last date of submission of bid (i.e., 15-18 working days from 16.02.2022) which will help the bidders to prepare & submit a competitive bid / the most optimal proposal.</p>	<p>Any change in Bid Schedule (if any) shall be notified through separate corrigendum on eTender portal of Maha Metro.</p>
62	<p>Tender document; Page No. 55; Section 3 Eligibility Criteria; Experience; Point B</p>		<p>To make the tender more open / wider / general for everyone, we request your esteemed authority to kindly modify this clause as: B. Bidder should have similar work experience during last 5 years' period (ending the last day of the month previous to which the bids are submitted) and should be either of the following: We request to consider the experience for both completed and ongoing works.</p>	<p>Tender condition prevails</p>



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S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
63	Tender document: Page No. 169: Section 9: Financial Bid: Manpower	Breakup: FMS Station Supervisor & Team Leader:	We request to kindly share the Educational qualification & experience required for this position. Further, going through the roles & responsibilities of FMS supervisor, wherein there will be only 04 personnel under this category for 34 stations is a role of importance for the overall effective functioning of FMS services under this tender. Hence, the educational qualification & experience required will also be of the same effect and therefore, we request to increase the remuneration provided for this position since the remuneration fixed for these positions are insufficient taking into account the inflation & the cost of living along with the required educational qualification & experience enumerated for these positions	Section 5-II-D-7 (Detailed duty list of FMS Supervisor) Revised a)- The FMS supervisor will be the single point of contract for Housekeeping, security and Ticking staff for all contractual obligations. He should be Graduate having good computer knowledge and should be able to communicate in Marathi, Hindi and in English. He also must have a work experience of minimum of (02) two years in handling similar work (Housekeeping/Security/Ticketing). CV of FMS Supervisors must be submitted.
64			We are registered under MSME policy and as per govt, notification, MSME firms have the benefit of exemption from Tender cost & EMD payments. In tender document MSME exemption is provided only for EMD payment. Please clarify	Increase in remuneration request can not be acceded to. Please refer cl. ITB 19.2 of BDS (Annex. 2A of Bid Document)
65		Security Deposit	The security deposit considered in the lenders 10% However as per the notification by the concerned authority the security deposit is revised to 03% till March 2023 Please request to apply in this contract	Performance Security Shall be 3% of the awarded cost As per OM dated 30.12.2021 issued by ministry of Finance, Dept. of Expenditure, Procurement Policy Division, GOI.



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S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
66			In the Eligibility section, the financial criteria is considered for 05 years and in the Evaluation section (point no. 01), the financial criteria is considered for 03 years, whereas in the last Nagpur Metro tender, the financial clause average annual turnover both in Eligibility & Evaluation criteria was considered for the same number of years. Hence, please clarify and request to consider the average annual turnover for 05 years in both sections for this tender.	Please refer Annex-1 of this corrigendum for Revised Evaluation Criteria.
67			Taking into account the scope of work and the prevailing COVID-19 situation request to provide at least 5 working days extension period from submission date (16 Feb 2022). This will enable us to plan surveys of the multiple sites under SOW and submit the most reasonable proposal.	Any change in Bid Schedule (if any) shall be notified through separate corrigendum on eTender portal of Maha Metro.
68			Penalties are on the higher side. Request to reduce the penalties by 50%, otherwise the contract will not be feasible	Please refer Annexure-III of this Corrigendum.
69			As per tender document stamp duty & registration of contract is with the Contractor But, this is a huge financial burden and request this cost as part of the estimated cost of tender.	Tender condition prevails.
70			Request to remove this clause of Discounts from tender Under Notes section of Eligibility criteria the services charges to be quoted should be more than zero percent. However this point is contradictory with discounts clause since any bidder will quote service charges more than zero and quote with providing discount on the entire contract value thus affecting overall contract.	Tender condition prevails.
71			Taking into account the scope of work, request for capping of service charges @ 5%, which will help to maintain the standard of the contract and avoid dilution of services.	Tender condition prevails.
72			as per tender, selling of Maha Cards is part of FMS supervisors job. However we request to remove this clause.	Tender condition prevails.



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S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
73			<p>Since the work involves multiple sites, we request to incorporate the following additional points in Eligibility & Evaluation criteria to optimize the contract norms. Point No 1.- The Bidder should have been engaged in implementing at least (01) FMS contract of value above Rs. 20 crores and having minimum 20 work sites/ stations in a single city under Metros/ Airports/Govt (Central/ State)/PSU's in India during the last five financial years. Point No. 2 The Bidder should have supplied minimum 500 Manpower at minimum 20 work sites/ stations in a single city under a single contract to Metros/ Airports/Govt (Central/ State)/PSU's in India during the last five financial years and value not less than 20 crores.</p>	<p>Tender condition prevails.</p>
74			<p>Request the blacklisting clause mentioned in the tender is contradictory. Please request to amend the clause where the bidder should not be blacklisted in last 05 years and remove the line 'such blacklisting should not be effective on the date of Bid Submission.</p>	<p>Refer Cl. 3.1.3 of Section 3 (Eligibility Criteria); It is further clarified that only those bidders are eligible, who has not been black listed by any Govt. Department/PSU/Local bodies/ Autonomous Bodies during last 05 (Five) years irrespective of tenure of blacklisting.</p>
75	<p>Tender document; Page No. 55; Section 3 Eligibility Criteria; Clause 3;</p>	<p>Blacklisting:</p>	<p>We request the Authority to please amend the criteria since the clause mentions that 'no bidder should be blacklisted for 05 years and if blacklisted, the blacklisting should not be in effect the time of submission of bid' which is contradictory and implies that any bidder blacklisted in past 05 years can bid. We request to amend the clause as follows: The Tenderer must not have been blacklisted or deregistered by any central/state government department or public sector undertaking of Govt. of India & State Government during last 5 years."</p>	<p>Refer Cl. 3.1.3 of Section 3 (Eligibility Criteria); It is further clarified that only those bidders are eligible, who has not been black listed by any Govt. Department/PSU/Local bodies/ Autonomous Bodies during last 05 (Five) years irrespective of tenure of blacklisting.</p>



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S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
76	Tender document: Page No. 144; Section 6 Conditions of Contract: Clause No. 6.13;	Performance Security Deposit:	As per the Govt. notification the Performance Security Deposit has been revised to 03% of the contract value and has been extended for all contracts till 31.03.2023. Hence, we request to kindly incorporate the same in the tender. Copy of Govt. notification attached for your reference.	Performance Security Shall be 3% of the awarded cost As per OM dated 30.12.2021 issued by ministry of Finance, Dept. of Expenditure, Procurement Policy Division, GOI.
77	Tender document: Page No. 57: Section 4 Clause No. 1:	Evaluation Criteria	The financial criteria (average annual turnover) in the Eligibility criteria is considered for last 05 years and the financial criteria in the Evaluation criteria (Point No. 1) is considered for last 03 years. However, based on the earlier tenders the financial criteria considered in both Eligibility & Evaluation criteria are considered the same. Hence, we request to consider Financial criteria as 05 years for both Eligibility & Evaluation criteria which will provide uniformity for the tender.	Please Annex-1 of this Corrigendum for Revised Evaluation Criteria.
78	Tender document: Page No. 55: Section 3	Eligibility Criteria: Clauses to add; Quality related clauses - Training & ISO:	Reference tender document, we request to add the following quality related clauses in the tender which were part of the last NMRP FMS tender & which will increase the integrity of the tender criteria in terms of quality of the tenderer: a Specialist Training: Company should have either own dedicated training centre with valid license authorized by any government agency for conducting training for required services of this tender. The Inclusion of this point is necessary to correlate with Evaluation criteria - Presentation Clause, ISO Certifications: The bidder should have ISO 9001:2015, OHSAS 18001:2007, ISO 14001:2015 & SA 8000 valid certifications as on last date of submission of bid. The bidder should have above mentioned certifications for providing Facility Management Services.	Tender condition prevails.



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S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
79	Tender document: Page No. 12: Section 2 ITB: Clause No. 14	Bid Prices & Discounts	We would like to direct your attention to Tender document Page No -56 of Section 03- Eligibility criteria: Special Notes (Clause 5) states that Service Charges (e. Overhead and Admin Charges) to be Quoted by bidder against Man Power Supply (Sr. No.1). under Section-9 (Financial Bid) must necessarily be more than "Zero percent" (Ref. Circular No. 31/14/1000/2014-GA of Ministry of Commerce & Industry, Govt. of India dated 17th Sep 2014), Violation of this circular shall lead to disqualification of the Bid. Taking the above into account, bidders will quote service margin more than zero percent, however there is a margin of abnormally low quotes / underquote by using the discount clause on the overall cost of the contract.This will lead to abnormally low quotes and will further damage the integrity of the contract through under performance and non-compliance in terms of contractual obligations. Hence, we request your esteemed authority to delete this clause.	Please refer Bid Data sheet clause nos. ITB 14.2, 14.3 & 14.4. BDS prevails ITB.
80	Tender document: Page No. 141; Section 6 ; Clause No. 6.9	Conditions of Contract and Termination of the Contract:	The termination of the contract should not be with immediate effect. In case of any acts / reasons falling for termination of contract, we request the authority to kindly incorporate the following: a. There should be a formation of SIT. b. The causes for termination to be presented to SIT. c. The Contractor should be given a fair chance of presenting the facts. d. Taking into account the magnitude of contract, due consideration should be given before termination.	Tender Condition Prevails
81	Section 9	Financial Bid	This is to bring to your kind information that the GST @ 18% has been loaded on the cost excluding administrative charges. Kindly request to amend the same.	Please refer Annexure 2- revised financial bid of this Corrigendum.



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S.No.	Clause No./ Page No.	Clause Description	Query	Maha-Metro Reply
82	Tender document: Page No. 33; Section 2 ITB, Clause No. 14.7	Stamp duty towards registration of Contract agreement:	The cost of stamp duty will be a financial strain on the contractor and will affect the overall performance / quality of the contract and also taking into account the current COVID situation and the overall slowdown. Hence, we request your esteemed authority to kindly consider the stamp duty & registration of contract agreement under the estimated cost of the tender before service charges and not to be part of the administrative charges, taking into account the overall overhead costs of the contract.	The Registration of Contract Agreement is to be done as per Bombay Act No. LX of 1958, The Maharashtra Stamp Act 1958. (Latest revision) Stamp duty to be paid by the Contractor as per the provision of the above act. No Reimbursement shall be done by Maha Metro.
83	Tender document, Page No. 83, Section 5 : Clause No. 7	Scope of Work and Detailed duty list of EMS supervisor:	Reference the job description of FMS supervisor, we request to modify the duty list at point nos. J. K & I wherein, the EMS supervisor will assist the station controller in promoting the Maha cards. However, we request to remove the selling target part from his JD which will hamper his care responsibilities of FMS services for which he is employed. Also, appointment of such resource is directly related to the skill sets. Hence, selling should not be part of his/her roles responsibilities.	Section 5-II-D-7 (Detailed duty list of FMS Supervisor) Revised a)- The FMS supervisor will be the single point of contract for Housekeeping, security and Ticking staff for all contractual obligations. He should be Graduate having good computer knowledge and should be able to communicate in Marathi, Hindi and in English. He also must have a work experience of minimum of (02) two years in handling similar work (Housekeeping/Security/Ticketing). CV of FMS Supervisors must be submitted.

Note: This corrigendum has 5 Annexures as below:

Annexure-1: Revised Eligibility and Evaluation Criteria

Annexure-2: Revised Financial Bid

Annexure-3: Revised Penalties

Annexure-4: Revised Termination Clause

Annexure-5: Revised Form B-3



